

Kelcy Green

Senior Business Intelligence Strategist & Lead

5000 12th Ave. N, Saint Petersburg, FL 33710 | 727-580-2755 | me@kelcygreen.com | linkedin.com/in/kelcy-green

Greetings,

My name is Kelcy Green, and I am a Senior Business Intelligence Strategist & Lead with a proven record of advancing data strategy, operational efficiency, and organizational growth across Healthcare, Infrastructure Management, and Information Security.

I currently lead the Business Intelligence team at Operation PAR Inc., a 501(c)(3) behavioral healthcare agency, where I manage the BI portfolio as Senior Business Analyst. My team is responsible for legislative compliance, growth strategy, value-based care reporting, and revenue stream development. I also collaborate with embedded analysts and process improvement specialists across administrative, clinical, and medical divisions to maximize organizational value at every level.

In this role, I design and implement applications and processes that transform resource-intensive and complex functions into automated, streamlined solutions. As the organization's Senior Business Intelligence Strategist & Lead, I translate analytical insight into actionable direction, guiding stakeholders, product owners, and leadership toward high-impact decision-making. In the absence of a formal PMO, I also manage the program portfolio, directly leading globally dispersed and co-located project teams on high-risk or high-value initiatives, leveraging my PMI-PMP, PMI-PBA, PMP-OT, and (ISC)² CC credentials.

Before joining Operation PAR, I managed the capital projects portfolio for one of the 100 largest U.S. cities, overseeing a 30-year pipeline with a budget expectation exceeding \$1.8 billion. I developed applications that enabled project managers to produce cost estimates with over 80% confidence for five-year CIP cycles using BLS data, market indicators, and public datasets.

I welcome the opportunity to discuss how my blend of strategic leadership, technical depth, and mentorship can foster data-driven transformation and measurable performance improvement.

Sincerely,
Kelcy Green

Core Competencies & Technical Leadership

Data Integration & Infrastructure

- Integration of government and public data sources
- Database & Cloud Platforms: Postgres, T-SQL, InterSystems Cache & Iris, AWS, SQLite, Oracle SQL, SQL Server (SSAS, SSIS, SSRS)
- OLAP Data Cubes: MDX & DAX for multidimensional analysis
- Cloud Systems: Microsoft Azure and Fabric for secure data architecture
- Operating Environments: Enterprise Linux and Microsoft Hybrid Cloud

Data Engineering & Intelligence Development

- ETL design, deployment, and optimization in Python and Go
- Predictive analytics and machine learning using R, Python, PyTorch, and XGBoost
- Formal Business Analysis with requirements traceability and fulfillment

Analytics & Visualization

- Advanced data analysis in Python and R
- Data visualization with Power BI, Tableau, and Looker
- Custom Python applications using Jupyter and Matplotlib

Leadership & Program Delivery

- Leadership of globally dispersed and co-located project teams
- Program delivery using Waterfall, Agile, and Scrum methodologies
- Cross-functional leadership and strategic portfolio management

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Highlights

- Program Management
- Project Management
- Data Warehouse Administration
- Relational Data Architecture
- ETL Process Development (REST, WSDL, and Azure)
- High level proficiency in Python, SQL (TSQL, MySQL, Postgres, Oracle, Cache, Iris), Go, R, M, DAX, MDX
- SSAS, SSIS, SSRS, with C#, VB.NET, and VBA expertise
- Historic, Performance, and Predictive analytics
- Information Security and Cryptography
- Risk Analysis, Mitigation, and Management
- Stakeholder Management
- Management of Dispersed & Co-located Teams
- Interagency Collaboration
- Development of Standards, Procedures, KPIs
- Quality Assurance and Improvement
- Legislative Compliance (HIPAA, CFR42p2, FERPA, ADA, Sunshine Law)
- Administration of multiple operating budgets
- Experience In Industry Specific Operations & Resources

Experience

10/2022 – Present

Senior Business Analyst

Operation PAR Inc. – Pinellas Park, FL

DCF Level 2 Background Check Required

- Data Warehouse DBA
- Revision and upgrades to SSAS data cubes
- Development of new multidimensional models for KPI portfolio
- Development of proprietary applications
- ETL integration into on-prem Data Warehouse and reporting from DWH to managing entities, funders, government agencies, business associates, and educational institutions
- Data governance and development of scope applicable data marts, dashboards, reports, and applications
- Development of deliverable requirements and processes by funding agreement, grant award, or contract
- Development of Data Warehouse Audit functions to ensure data quality and integrity
- Development of standards and criteria for legislative compliance
- Development of practices to ensure information security
- Principal developer for tailored dashboards and reporting to CEO, CFO, COO, CIO, CCO, CBO, CHRO
- Integration of Bureau of Labor Statistics, Health & Human Services, FBI, and CDC data via ETL to develop SDH and Community Health metrics

4/2018 - 10/2022

Facilities Projects Coordinator

City of St. Petersburg, Water Resources Department – St. Petersburg, FL

- Manage & Coordinate Water Utility Capital Portfolio via development of proprietary project management, budgeting, and predictive construction cost estimation applications
- Develop capital budget forecast modeling application
- Develop project and data management plan for CCTV program (GIS, Oracle RDB, and File-DB architectures and synchronization across GIS, CMMS, and FDB platforms)
- Analyze and interpret data from SCADA system
- Revise and improve department Asset Management Plan based on AWWA & ISO 55000 standards
- Retain vendor services via Contract Agreement, Blanket Purchase Agreement, Standard Bid Process
- Manage Design Bid Build, Progressive Design Build, CMAR, and Professional Services projects
- Develop & publish RFP, RFQ, Scopes, and other solicitation documents
- Develop analytical presentations and deliver to City Council Members
- Manage coordinated project teams involving multiple consulting engineers, in house resources, and specialty vendor service

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7/2016 – 4/2018

Plant Engineering & Systems Automation Analyst

United Parcel Service – Tampa, FL

- Retrieve and analyze data from SCADA system and prepare reports, presentations, and budgets accordingly
- Reconcile inspections from multiple employees and compose break down reports and subsequent corrective action plans retained in cloud platform
- Develop KPI's based on data from CMMS and SCADA platforms
- Manage inventory and parts acquisition via CMMS and EBS platforms
- Designated liaison with Advanced Technologies Department in course of operating and repairing next generation and smart equipment
- Conceive and implement new measures and procedures for run time optimization

3/2014 – 7/2016

President/Owner

Pinellas Metal Industries Corporation – Pinellas Park, FL

- Complete & Submit SOQs, bid packages, and RFIs
- Compose detailed work schedules for multiple crews
- Model ROI & Profitability schedules for facility expansions & retooling

6/1999 – 2/2014

Industrial Maintenance Technician/Vice President

T Green Enterprises Inc. – Pinellas Park, FL

- Coordinate and execute multiple projects simultaneously
- Coordinate with Plant Engineering & Operations departments of clients on best methods and efficiency

Education

2009

Bachelor of Arts - University of South Florida, St. Petersburg, FL

- Technical Writing

Certifications

Project Management Institute

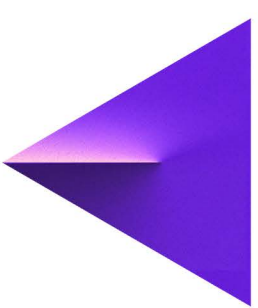
- PMP – Project Management Professional
- PBA – Professional in Business Analysis
- Organizational Transformation – Orchestration
- Organizational Transformation – Implementation
- Organizational Transformation – Foundation

University of Michigan

- Python
- SQL
- Django
- Web Application Development

ISC2

- CC



THIS IS TO CERTIFY THAT

Kelcy Green

HAS BEEN FORMALLY EVALUATED FOR DEMONSTRATED EXPERIENCE, KNOWLEDGE AND PERFORMANCE IN
ACHIEVING AN ORGANIZATIONAL OBJECTIVE THROUGH DEFINING AND OVERSEEING PROJECTS AND
RESOURCES AND IS HEREBY BESTOWED THE GLOBAL PROFESSIONAL CERTIFICATION

Project Management Professional (PMP)[®]

IN TESTIMONY WHEREOF, WE HAVE SUBSCRIBED OUR SIGNATURES UNDER THE SEAL OF THE INSTITUTE

A handwritten signature in black ink, appearing to read 'Ike Nwankwo'.

Ike Nwankwo, PMP | Chair, Board of Directors



A handwritten signature in black ink, appearing to read 'Pierre Le Manh'.

Pierre Le Manh | President & CEO

Certification Number: 3270377

Original Grant Date: 23 July 2022

Expiration Date: 23 July 2028





THIS IS TO CERTIFY THAT

Kelcy Thompson-Tuttle Green

HAS BEEN FORMALLY EVALUATED FOR EXPERIENCE, KNOWLEDGE AND PERFORMANCE OF BUSINESS ANALYSIS AND IS HEREBY BESTOWED THE GLOBAL PROFESSIONAL CERTIFICATION

PMI Professional in Business Analysis (PMI-PBA)®

IN TESTIMONY WHEREOF, WE HAVE SUBSCRIBED OUR SIGNATURES UNDER THE SEAL OF THE INSTITUTE

A handwritten signature in black ink, appearing to read 'Ike Nwankwo', written over a horizontal line.

Ike Nwankwo, PMP | Chair, Board of Directors



A handwritten signature in black ink, appearing to read 'Pierre Le Manh', written over a horizontal line.

Pierre Le Manh | President & CEO

Certification Number: 3782185

Original Grant Date: 01 March 2024

Expiration Date: 01 March 2027





International Information System Security Certification Consortium

The ISC2 Board of Directors hereby awards

Kelcy Green

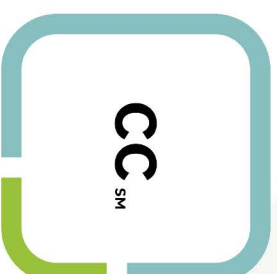
the credential of

Certified in Cybersecurity

Having met all of the certification requirements, adoption of the ISC2 Code of Ethics, and successful performance on the required competency examination, subject to recertification every three years, this individual is entitled to all of the rights and privileges associated with this designation, as defined in the ISC2 Bylaws.

James Packer - Chairperson

Guy Hermann Ngambeket
Ndiandukue - Secretary



2363267

Certification Number

Feb 1, 2025 - Jan 31, 2028

Certification Cycle

Certified Since: 2025